



# SKCCC Curbside Cancer Clinics

An Innovative Strategy for Caring for Oncology Patients During a Pandemic

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Postgraduate Institute  
for Medicine



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MiKaela Olsen, DNP, APRN-CNS, AOCNS, FAAN	None

MiKaela Olsen has indicated that she will not be referencing the unlabeled or unapproved use of agents in today's presentation.

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# CME Information

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# Learning Objectives

- Describe the rationale for implementing a curbside model for care delivery
- Discuss challenges faced and ways to overcome them





# Thank You

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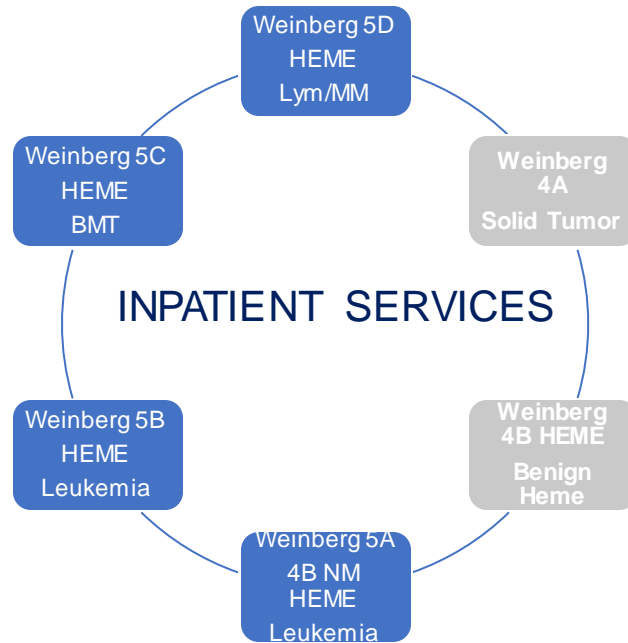
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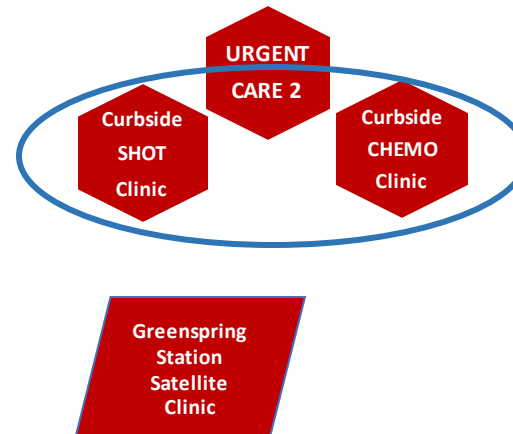
# SKCCC Inpatient and Ambulatory Care Services




## OUTPATIENT SERVICES



## INPATIENT/OUTPATIENT PROGRAMS





**“Making the simple  
complicated is  
commonplace: making  
the complicated simple,  
awesomely simple—  
that’s creativity”**

**Charles Mingus**







# Pre-COVID-19 Cancer Fast Track Injection Clinics

- Pre-Covid workflow for injections
  - CMA Injection clinic for solid tumor patients
  - RNs administered injections for hematologic malignancy patients
  - All patients receive a pre-appt screening call the evening prior
  - Ambulatory Clinical Evaluation (ACE) program clears patient
  - Drugs prepared in advance
- Patients required in-clinic nurse visits for central line flushing and maintenance
- Patients required a lab appt for all blood draws
- Decreased wait times
- High patient satisfaction





# Injection Clinic

## Injections

- Darbepoetin (Aranesp) SQ
- Degarelix (Firmagon) SQ
- Epoetin (Epogen/Procrit) SQ
- Filgrastim (Neupogen) SQ
- Fulvestrant (Faslodex) IM
- Goserelin (Zoladex) SQ
- Immunizations (Hep B, Hib, Pneumococcal, Polio, Tdap, flu)
- Leuprolide (Eligard/Lupron) IM
- Octreotide (Sandostatin) IM
- Pegfilgrastim (Neulasta) SQ
- Triptorelin (Trelstar) IM
- Xgeva SQ

## About Us

Located in Weinberg and Viragh

- By appointment - 15min
- Mon- Fri, 9-5:30pm

### Staffing:

- Certified Medical Assistant(s)
- Supervision of practice – Medical Director and Clinical Nurse Specialist responsible for competency training



# COVID-19 Pandemic - March 2020

- Majority of provider appointments via telemedicine
- Patients were fearful of coming into cancer centers
- Patients were delaying care
- Oncology command center formed
- Testing tents were initiated for COVID-19
- Curbside clinic planning and implementation started





# Curbside Clinic Goals

- Keep oncology patients and staff safe during a pandemic
- Maintain standards of care for treatment visits
- Achieve high patient and staff satisfaction
- Minimize patient wait times





# Conversion to Curbside

- Partnering with interprofessional colleagues
  - IT
  - Pharmacy
  - Supply
  - Providers
  - Schedulers
  - Security
  - Leadership
- Equipment and bundled supplies, workflows, and policies
- Partnering with patients and caregivers
- Choosing RN and CMA/Clin Tech champions
- ACE team collaboration





# Advanced Preparation- Solid Tumor Curbside Clinic April 2020 – Viragh



# Hematologic Malignancy-Curbside Clinic May 2020 - Weinberg





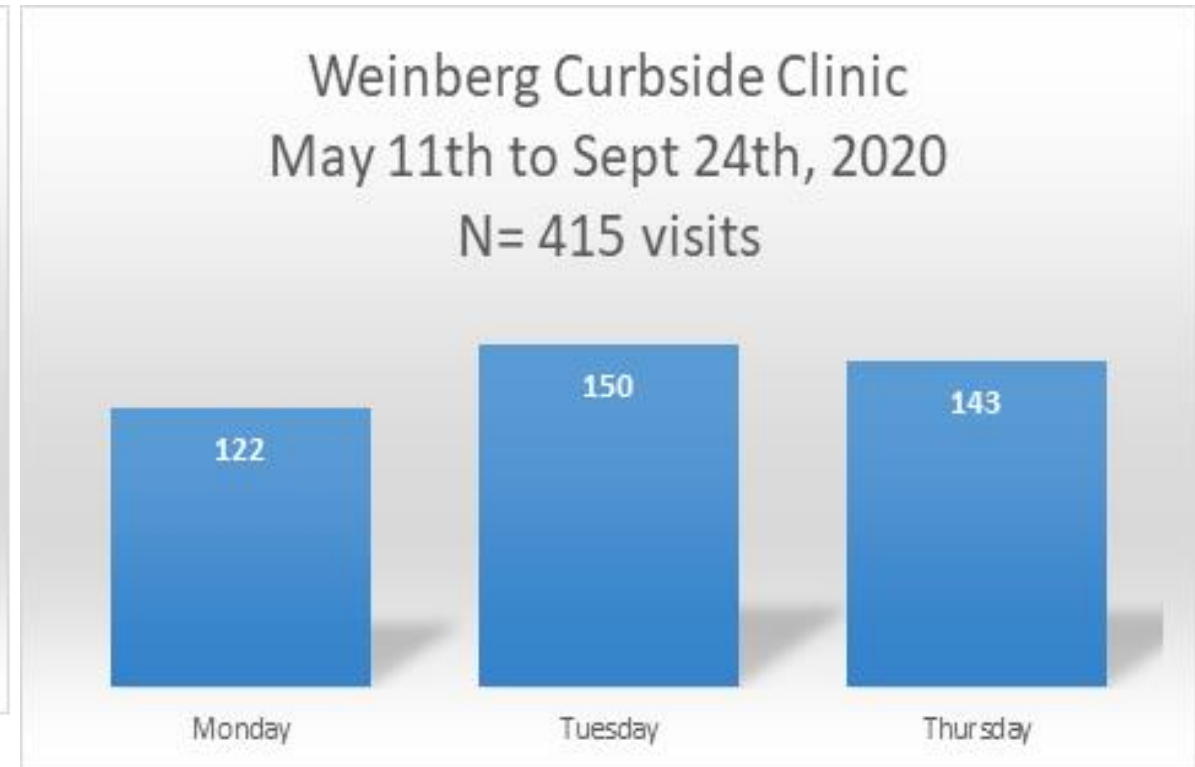
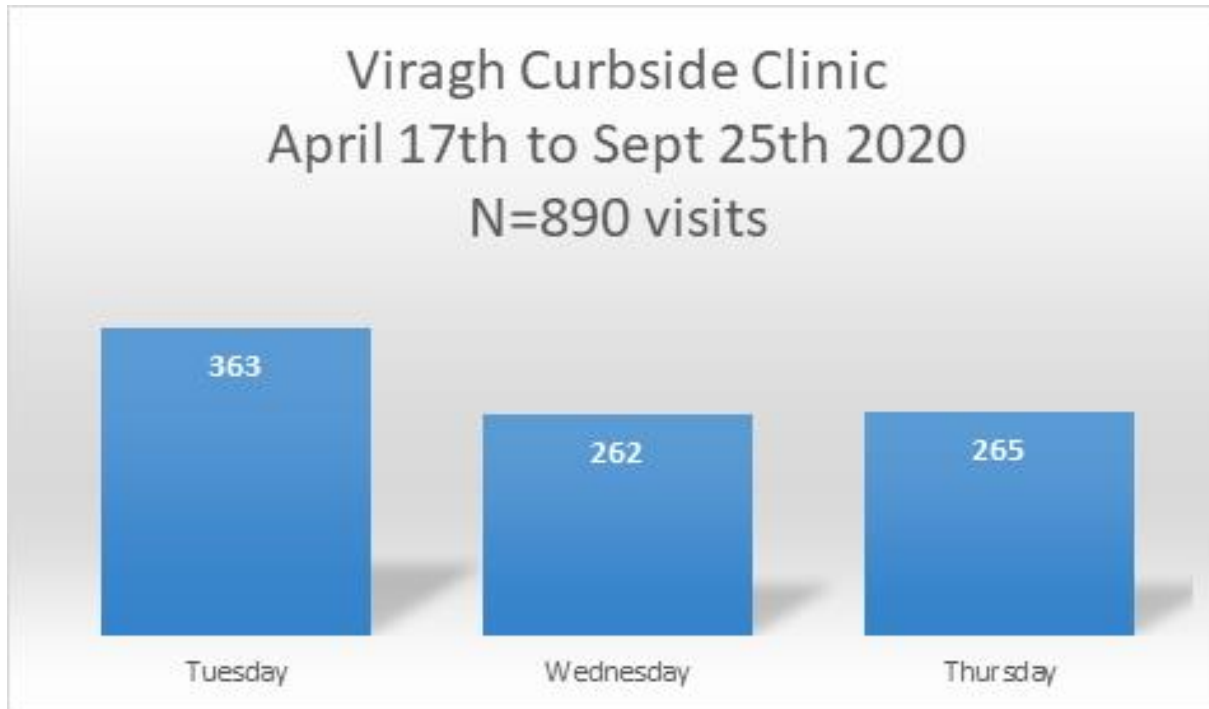
# Services added to Curbside Clinics

- Patients asked and we listened:
  - Implanted port access and flushing
  - Phlebotomy
  - Central line blood draws and maintenance
  - Chemotherapy injections
  - Influenza vaccines

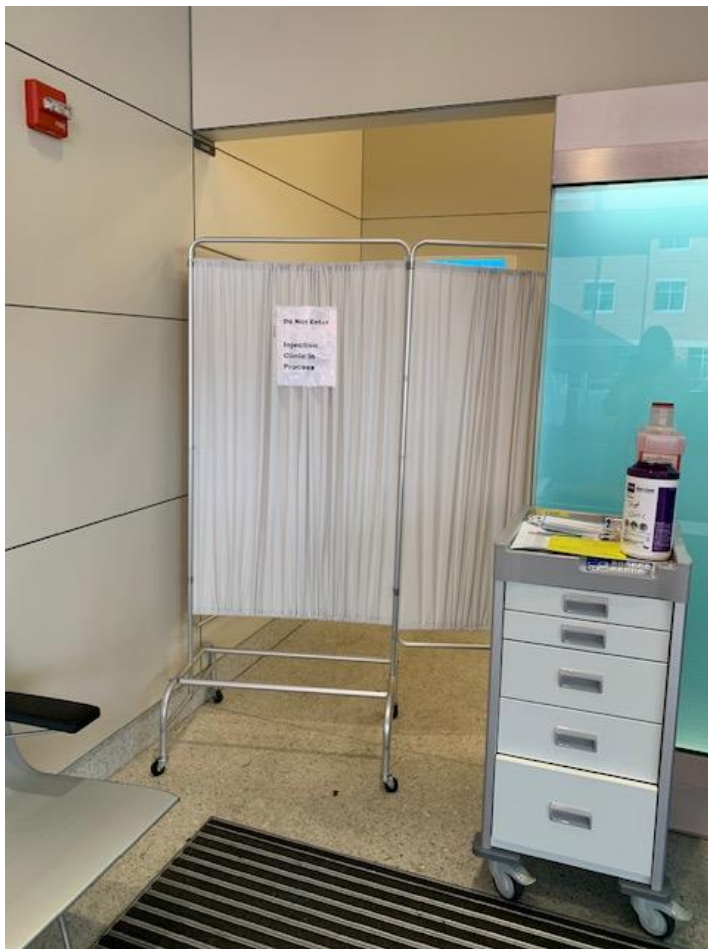




# Oncology Curbside Clinics



# Adapting to Challenges





# Next Steps

- Planning for the long-term sustainability
  - Patients want this option long term!
  - Staff enjoy providing this service
  - Remote temp-controlled fridges
  - Permanent staffing
  - Adapting to weather challenges
  - Adding other treatments to curbside clinics





**PROGRESS INVOLVES RISK**  
**You can't steal second base if**  
**you keep your foot on first**  
**Frederick Wilcox**





**To submit your own question, please email [QA@dkbmed.com](mailto:QA@dkbmed.com)**





**What were the biggest benefits of this initiative?**





**How will you ensure sustainability of this program?**





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